



OCTOBER 2011

North Carolina Jail Administrators' Association

From The President ...

As your newly elected President of the NCJAA I want to take the opportunity to say hello, thanks for your support to the Association and that I look forward to working and training with you in the future.

I just recently returned home from this year's conference. What an exciting and informative time! From the surveys that were turned in it appears that the vast majority of attendees enjoyed the conference, the vendors and the first-class instructors we had once again this year.

We had another successful series of training sessions at the conference with approximately 250 in attendance representing more than half of the state's counties. We also reached our limit in vendors with 63 booths displaying their wares. When you see any of the vendors that participated please thank them for their support.

As you can tell from the number of counties represented at the conference it has proven to be an OUTSTANDING opportunity to network with your peers from other agencies, pick others' brains about different issues as well as build friends and networks that very well might last a lifetime.

If you are a long-time detention professional, I challenge you to find a newer officer and mentor them and their career. One of these days they might be your replacement as you move up in rank. I am sure that you will want to leave your job in capable hands. So take the steps now to make sure that happens.

If you happen to be in the position of looking for help on a topic, please give the Association a call as that what we are here for. You can reach me at gcochran@hendersoncountync.org or at 828-694-2701, or you can reach our Executive Director (Elaine Christian) at elaine@execman.net. Also don't forget that you can probably pick up your phone and call your neighboring jail administrator. You just might be surprised at how willing others are to help you out.

Lastly, the holiday season is fast approaching. I encourage you to take the time to spend some quality time with co-workers, friends and especially your family. Time passes very quickly and as we have recently experienced with the untimely passing of Chaplain Terry Harris (Robeson County), we never know when we might lose someone special.

Happy Thanksgiving, Merry Christmas and may God bless you and your family.

Greg Cochran

PLAN NOW FOR 2012!!

NCJAA ANNUAL CONFERENCE — SEPT. 25-28, GREENSBORO, N.C.

AJA'S ANNUAL TRAINING CONFERENCE — APRIL 22-26, RENO, NEV.

Sheriffs' Association Inmate Medical Costs Management Plan

N.C. Sheriffs' Association

The North Carolina Sheriffs' Association's (NCSA) Inmate Medical Costs Management Plan is designed to assist sheriffs in managing the costs paid by the county for out-of-jail medical care for the jail's inmates. This article explains how the plan will work for those Sheriffs' Offices who wish to participate in the plan.

When an inmate is sent out of the county jail for medical care to a hospital, doctor's office or other medical care provider, a member of the Sheriff's Office staff who goes with the inmate will take along a Subscriber Identification Card that is provided by NCSA. The Subscriber Identification Card, when shown to the off-site medical care provider or hospital, will instruct the provider to send all of the bills for that specific visit by that inmate to Governmental Risk Solutions (GRS).

Once GRS receives the medical bills, they will process them using software specifically designed for inmate medical bills which searches for coding errors, duplicate charges, incorrect diagnosis, fraud, and other questionable billing charges frequently found in many medical care bills.

Once these errors are discovered, GRS removes any inappropriate charges and then applies previously

agreed upon discounts to the bill. When the adjusted and discounted bill is ready to be paid, GRS sends the Sheriff's Office the new bill along with an Explanation of Benefits (EOB) summarizing the inmate's out-of-jail medical care and the appropriate costs to be paid by the Sheriff's Office.

GRS will review bills for any North Carolina Sheriff's Office for any out-of-jail inmate medical care that was provided within the last 12 months.

Each of these bills will be analyzed by the same computer software used to process current medical bills. GRS will provide the same detailed analysis of these bills as they will for new bills and will seek reimbursement for the appropriate savings from the healthcare provider to be paid back to the county.

The NCSA Inmate Medical Costs Management Plan is specifically designed to require no changes in a Sheriff's Office's relationship with their current provider of in-jail medical care. NCSA is currently working closely with an in-jail healthcare provider used in most North Carolina jails to implement this plan.

To sign up for the plan or for more information, please contact Jason Bennett, NCSA Assistant Director, at 919-459-8195 or by email at jbennett@ncsheriffs.net.

Are You Prepared?

**By Lt. Chad Singleton
Pitt County Detention Center**

Today, most detention facilities do not have detailed emergency response plans. In fact, my research has found that in addition to a lack of detailed plans there is little to no staff training on those plans. Certainly, some facilities across North Carolina have carefully and thoughtfully prepared for emergencies. However, in too many facilities, preparation is seriously substandard or lacking altogether.

Some detention facilities have emergency plans or manuals that are

badly out of date or so poorly developed in the first place that they would be of little or no use to staff in a real crisis. Further, staff often has no training or familiarity with those plans; in a fast-developing emergency, staff would have no chance to read the plans. Instead, they would simply rely on experience and instinct and hope for the best.

Although some kinds of jail emergencies cannot be prevented (e.g. tornadoes or floods), other kinds can be (e.g. disturbances and escapes). Good preparation is inevitably good prevention. When emer-

gencies cannot be prevented because they are outside the facilities control, good preparation can mitigate the impact of the crisis.

October is Fire Prevention Month. The history of National Fire Prevention Week has its roots in the Great Chicago Fire, which occurred Oct. 9, 1871.

There are many things that people can do to improve their safety at home, school, or work. Performing a self-audit of your emergency preparedness plans is just one of those options. So, I ask again. Are you prepared?

2011 VENDORS

ABL Management	(225) 272-6063
American Uniform Sales, Inc	(910) 323-1336
Aramark Correctional Services	(630) 271-2922
Black Creek Integrated Systems Corporation	(205) 949-9923
Bob Barker Company	(919) 346-2174
Canteen Correctional Services	(813) 854-4264
CBM Managed Services	(605) 444-5034
Century Link Correctional Communications	(704) 895-0222
ConnectView	(919) 524-6380
Corizon	(615) 371-7831
Cornerstone Institutional, LLC	(336) 225-4377
Correct Care Solutions	(615) 815-2774
Correctional Behavioral Health	(919) 280-7381
Design Specialties	(800) 999-1584
Diamond Pharmacy Services	(800) 882-6337
Eastern Data Secure Solutions	(336) 996-7097
Eagle1	(919) 954-1032
Fechheimer	(513) 792-1633
Forms & Supply Inc, Inc.	(800) 532-0335
Grayco Detention Equipment	(706) 860-9699
GTL Inmate Systems	(678) 488-0515
IHS Pharmacy	(256) 638-1060
Johnson Industrial Machinery Service	(252) 239-1944
Jpay, Inc.	(305) 978-4485
Justice Benefits, Inc.	(972) 406-3700
Kimble's Commissary Service	(706) 884-5527
Lawmen's Safety Supply	(919) 779-6141
Marathon Engineering Corporation	(239) 303-7378
MB Kahn Construction-CM Division	(803) 736-2950
McDaniel Supply Company	(912) 427-9022
Mediko PC	(804) 433-1040
Moduform	(704) 895-0316
Montgomery Technology, Inc	(334) 382-7441
Moseley Architects	(704) 540-3755
MTJ American	(828) 850-5936
NC 401 K	(336) 766-5544
Norix Group, Inc.	(800) 234-4900
Norment Security Group, Inc.	(919) 779-0006
Oasis Inmate Commissary	(770) 889-9191
On The Run T.V. Network	(231) 206-7739
Pacific Concepts	(800) 403-2247
Pay Tel Communications	(866) 729-8352
Pease Engineering & Architecture, PC	(704) 376-6423
Proteus On-Demand Facilities	(770) 333-1886
Renovo Software	(404) 775-7010
Riverside Manufacturing Company	(229) 985-5210
Robert S. Segal, CPA PA	(336) 886-2100
Security Detention Equipment, Inc.	(540) 483-4761
Securus Technologies	(704) 245-4796
SimplexGrinnell	(336) 254-2981
Soltherm Energy	(828) 231-9103
South Western Communications	(256) 351-2445
Southern Health Partners	(888) 231-2890
Steelcell of North America	(706) 778-9615
Strike Industries	(954) 420-9131
Swanson Services Corporation	(303) 832-3920
The Keefe Group	(800) 392-8381
Timekeeping Systems, Inc.	(216) 595-0890
TransformHealthRX	(912) 225-1858
United Mobile Imaging, Inc.	(800) 983-9840
Vanguard Modular Building Systems, LLC	(610) 272-4209
Ware Bonsall Architects	(704) 846-1977

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- ◆ McDaniel Supply Company
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- ◆ Securus Technologies
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- ◆ Southern Health Partners
- ◆ Strike Industries

Congratulations To The Sheriff Richard Frye Scholarship Recipients!

Montrena O. Carter, daughter of Catrena Ross of the Beaufort County Detention Center, is attending N.C. Central University to pursue a degree in criminal justice.

Brookelyn Riley, daughter of Cabarrus County Sheriff Brad Riley, is attending University of North Carolina Chapel Hill to pursue a degree in political science.

2011 Detention Officers Of The Year

From staff reports

Sgt. Maureen Sharp of Cherokee County Sheriff's Office has been named the 2011 NCJAA Detention Officer of the Year. Sgt. Sharp, who works at the Cherokee County Detention Center, received the honor at the recent Fall Conference in Greensboro. She also was named the West Region Detention Officer of the Year.

Sgt. Sharp handles the daily operation and supervision of a 150-person county detention facility, and she serves as the terminal agency coordinator for the Cherokee County Sheriff's Office.

The Central Region Detention Officer of the Year award went to Keisha Pilgreen of the Durham County Sheriff's Office.

The East Region Detention Officer of the Year award went to Ronald Gore of the Brunswick County Sheriff's Office.

The NCJAA is committed to the professional growth of local Detention Centers. Some of the ways this can be accomplished is by promoting meaningful training programs, exchanging technical information, developing and implementing jail standards, encouraging sound practices, and adopting practices to improve efficiency of Detention Officers. These officers have done so during the past year.

Edneyville Program For Supervisors Has Successful Turnout

During the week of Sept. 26, 2011, the North Carolina Justice Academy hosted a National Institute of Corrections class “Essential Skills for New Supervisors” at the West Campus in Edneyville.

In this class the new as well as the experienced supervisors were able to use an interactive, experiential format, this 40-hour training program integrated essential supervisory skills along with key leadership elements. Students were able to go beyond the “survival skills” approach to supervision training. The focus of this program was on practical and visionary leadership skills. Participants examined the impact of values (personal and organizational), ethics and personal wellness on all of the roles a supervisor must fulfill to successfully meet the challenges that she/he must face in the ever changing world of the Criminal Justice System.

There were 30 supervisors from across the Southern United States in attendance at this training session. This included supervisors from Oklahoma, Louisiana and from agencies all across North Carolina.

This class was delivered by instructors from the National Institute of Corrections Regional Training Initiative. From the Northeast Region was Audrey Rigsbee, she is employed by the New Jersey Judicial System. From the Southern Region was Joe Brodnicki, he is employed by the Tennessee Department of Corrections, Hank Urbshot from the South Carolina Department of Corrections, and Michael Murphy from the Buncombe County Sheriff's Office.

The group of Supervisors that attended this class had a fun filled week. This group also received valuable information, which allowed them to write their own Supervi-



Contributed photo

Graduates gather during the Essential Skills for New Supervisors class in Edneyville.

sor Development Plan, along with their own Personal Mission Statement.

Here is a comment from one of the Supervisors that attended this training.

“The Essential Supervision Class was an eye-opening experience for me. I learned so much during the week from the instructors and my peers in the class. I will take what I have learned and apply it daily. I met some very interesting people that shared a lot of ideas from their personal experiences. The instructors were awesome and there wasn't a boring moment all week. I appreciate this opportunity and feel it will have a huge impact on my supervisory skills!”

Sgt. Elaine Hutchins
Buncombe County Detention Facility

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